Appendix 1

This report provides an overview of the FQ3 2020/21 performance for the Development and Economic Growth Service.

Delivering Our Outcomes
Performance Indicators

KEY TO SYMBOLS

- R Indicates the performance has not met the expected Target
- G Indicates the performance has met or exceeded the expected Target

The Performance Trend Arrow indicates the direction of travel compared to the last performance reporting period

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DELIVERING OUR OUTCOMES OUR KEY PERFORMANCE INDICATORS

Indicator: DEG103_02-The percentage of positive homeless prevention interventions.

Why measure this? We personalise preventative measures to help people access a housing option that meets their needs. This statutory measure recognises the importance to prevent homelessness.

Commentary:

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Indicator: DEG105_01-Respond to Building Warrant applications within 20 days.

Why measure this? Providing a prompt service

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Indicator: DEG110_03-The number of new businesses start-ups supported.

Why measure this? Topical or legislative workshops and/or advisory support is offered to new business start-ups. The advice given is free, impartial and confidential. This is a key driver to growing our economy.

Commentary: The number of new businesses supported in FQ3 was 25, against a target of 29 (82% of annual target). Although slightly below target, this is positive given that FQ3 saw restrictions being brought back in during the lead up to Christmas and it has also been achieved whilst the Business Advisers have been administering another wave of Scottish Government hardship and business support funding.

Start-ups supported by administration area were as follows: -

Bute and Cowal - 6 start-ups

Mid Argyll, Kintyre and the Islands - 12 start-ups

Oban, Lorn & the Isles - 3 start-ups

Helensburgh & Lomond - 4 start-ups

The start-up businesses supported are from a range of different sectors, including: * Food and drink * Oreative industries * Construction * Finance * Business services * Tourism * Forest industries * Low carbon/renewables * Other non-sectoral specific.

This indicator is above target and performance has improved since the last reporting period

TARGET FQ3
72

ACTUAL
82
No Benchmark
PERFORMANCE TREND

DEG&10_03-The number of new observitess start-upps supplying the supplying supplying the supplying supplying the supplying supplying the supplying supplying

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